Food and Beverage Person

Occupational Requirements

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Saskatchewan Apprenticeship and Trade Certification Commission

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STRUCTURE OF AN OCCUPATION

An occupation is defined by industry-established standards for training, work experience, and, in some cases, certification examinations. Industry-recognized training programs and assessment processes are already in place to support these standards.

Occupations are available exclusively through a unique Apprenticeship pathway.

Individuals who meet the requirements established by industry may be granted an Occupational Certificate by the Saskatchewan Apprenticeship and Trade Certification Commission (SATCC).

To be eligible for certification in a designated occupation, applicants must meet the following criteria:

- Complete the required number of work experience hours
- Provide proof of successful completion of any required industry-recognized training
- Achieve a passing result on any required industry-recognized examination(s), where applicable

To obtain an Occupational Certificate, applicants must first complete the required work experience hours and any applicable industry-recognized training. Once these requirements have been met, an Apprentice application must be submitted to SATCC. SATCC will verify all work experience hours, training credentials, and examination results, where applicable, before granting certification.

DESCRIPTION OF FOOD AND BEVERAGE PERSON OCCUPATION

Food and Beverage Persons take patrons' food and beverage orders and serve orders to patrons. They are employed in restaurants, hotels, bars, taverns, and private clubs, banquet halls and similar establishments.

Food and Beverage Persons greet patrons, present menus, make recommendations and answer questions regarding food and beverages. They take and relay food and drink orders to kitchen and bar staff, recommend wines, and serve food and beverages. They may also be responsible for preparing and serving specialty food at patrons' tables and for presenting bills to patrons and accepting payment.

CERTIFICATION REQUIREMENTS FOR
FOOD AND BEVERAGE PERSON

Before applying to the Food and Beverage Person occupation, applicants must successfully complete the required industry-recognized training and compile enough on-the-job experience to total at least 1800 hours each year. Total on-the-job experience required is 3600 hours and 2 years in the occupation.

The requirements for a Food and Beverage Person Occupational Certificate are:

- A minimum of 2 years AND 3600 hours of work experience;
- Completion of **four** workplace competency credential requirements:
    - Food and Beverage Service – Emerit (available through Tourism Saskatchewan)
    - * Serve it Right Saskatchewan (available through Tourism Saskatchewan)
    - * FoodSafe or equivalent (available online)
    - *Service Best (available through Tourism Saskatchewan)

*Serve it Right" equivalency from other jurisdictions is valid but card holders must contact Tourism Saskatchewan to challenge the SK online examination for jurisdictional difference awareness.

* FoodSafe equivalency is any safe food handler's course that has been accredited by Saskatchewan Health

* Program criteria for Service Best equivalency:

1. A minimum of 6 hours of training.
2. Definition of Customer Service
3. Service Recovery Model/Process
4. Address Service Attitude
5. Rigour

Ex. "Casino Regina Customer Service" program has equivalency

Route to Credential:

