



Food and Beverage Person

Guide to Course Content

Online: www.saskapprenticeship.ca

1-877-363-0536
apprenticeship@gov.sk.ca
saskapprenticeship.ca



STRUCTURE OF THE **GUIDE TO COURSE** **CONTENT**

To facilitate understanding of the occupation, this guide to course content contains the following sections:

Training Profile Chart: a chart which outlines the model for Saskatchewan Apprenticeship and Trade Certification Commission (SATCC) technical training.

Technical Training Course Content for Food and Beverage Persons Certification: a chart which outlines the model for SATCC technical training sequencing.

TRAINING REQUIREMENTS FOR THE FOOD AND BEVERAGE PERSON TRADE

To graduate from the apprenticeship program, an apprentice must successfully complete the required technical training and compile enough on-the-job experience to total at least 1800 hours each year. Total trade time required is 3600 hours and at least 2 years in the trade. At least one year of the training must be completed while registered as an apprentice.

Food and Beverage Persons follow a unique pathway on their journey to becoming certified in the Occupation, outlined briefly below:

Steps to Achieve Occupation Designation – Food and Beverage Person

1. Register as an Apprentice

Before becoming eligible for occupation designation, candidates must register as an apprentice (See Step 3 for eligibility details).

2. Complete Four Workplace Competency Credentials

- Food and Beverage Service – Emerit (available through Tourism Saskatchewan)
- Serve it Right Saskatchewan (available through Tourism Saskatchewan)
- FoodSafe or equivalent (available online)
- Service Best (available through Tourism Saskatchewan)

3. Meet Hour and Credential Requirements

Once candidates have registered 3600 hours or more and completed the requirements, they are eligible for occupation designation. *Note – candidates are **not** required to serve half the term of apprenticeship under contract.

Program Criteria for Service Best Equivalency

1. A minimum of 6 hours of training.
2. Definition of Customer Service
3. Service Recovery Model/Process
4. Address Service Attitude
5. Rigour

Ex. “Casino Regina Customer Service” program meets equivalency requirements.

Additional Equivalency Information

- **Serve it Right Saskatchewan:** “*Serve it Right*” equivalency from other jurisdictions **is** valid but card holders must contact Tourism Saskatchewan to challenge the SK online examination for jurisdictional difference awareness.
- **Food Safe:** “*FoodSafe*” equivalency is **any** safe food handler’s course that has been accredited by Saskatchewan Health.

The information contained in this document details the technical training delivered for each level of apprenticeship. An apprentice spends approximately 15% of their apprenticeship term in a technical training institute learning the technical and theoretical aspects of the trade. The hours and percentages of technical and practical training may vary according to class needs and progress.

The content of the technical training components is subject to change without notice.

Entrance Requirements for Apprenticeship Training

Your grade twelve transcripts (with no modified classes) or GED 12 is your guarantee that you meet the educational entrance requirements for apprenticeship in Saskatchewan. In fact, employers prefer and recommend apprentices who have completed high school. This ensures the individual has all of the necessary skills required to successfully complete the apprenticeship program, and receive occupation designation.

Individuals with “modified” or “general” classes in math or science do not meet our entry requirements. These individuals are required to take an entrance assessment prescribed by the SATCC.

English is the language of instruction in all apprenticeship programs and is the common language for business in Saskatchewan. Before admission, all apprentices and/or “upgraders” must be able to understand and communicate in the English language.

Designated Trade Name	Math Credit at the Indicated Grade Level ^❶	Science Credit at Grade Level
Food and Beverage Person	Grade 9	Grade 10
❶ - (One of the following) WA – Workplace and Apprenticeship; or F – Foundations; or P – Pre-calculus, or a Math at the indicated grade level (Modified and General Math credits are not acceptable.) *Applicants who have graduated in advance of 2015-2016, or who do not have access to the revised Science curricula will require a Science at the minimum grade level indicated by trade. For information about high school curriculum, including Math and Science course names, please see: http://www.curriculum.gov.sk.ca Individuals not meeting the entrance requirements will be subject to an assessment and any required training		

TECHNICAL TRAINING COURSE CONTENT

Candidates must submit documentation to the SATCC confirming completion of the following training:

- **Food and Beverage Service – Emerit** (available through Tourism Saskatchewan)
- **Serve it Right Saskatchewan** (available through Tourism Saskatchewan)
- **FoodSafe or equivalent** (available online)
- **Service Best or equivalent** (available through Tourism Saskatchewan)