

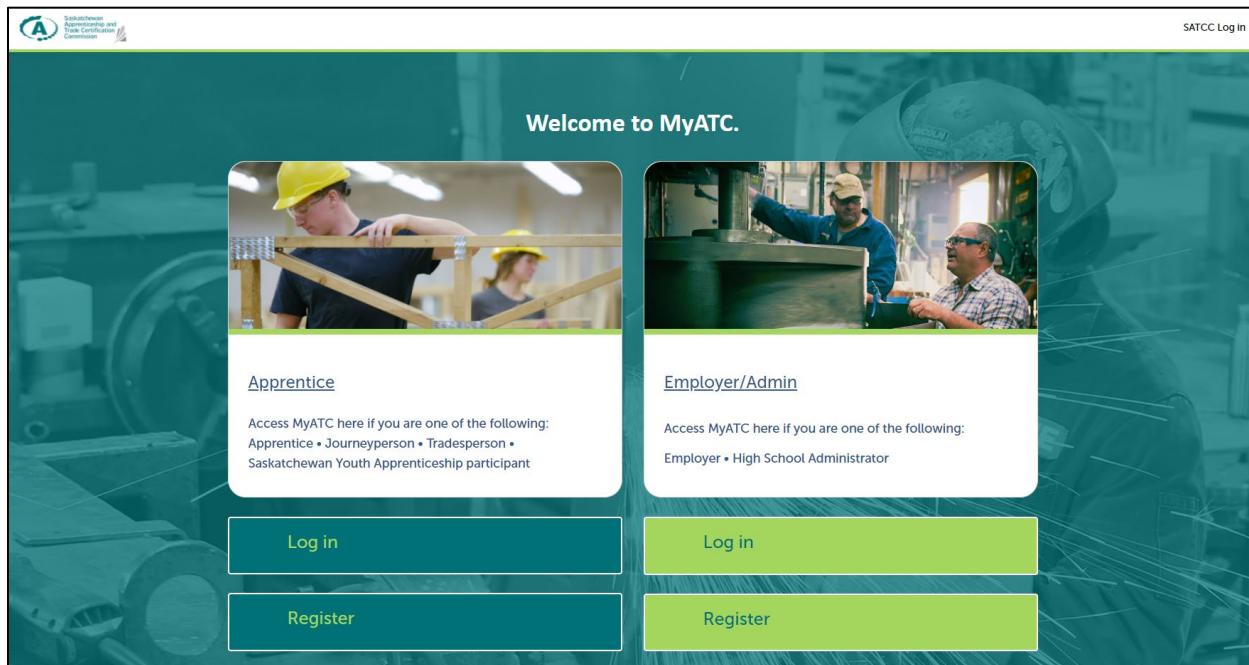
A Guide to Registering for MyATC – Apprentice Account

Log in page: <https://satcc.service-now.com/myatc/>

There are two paths to log in:

Apprentice – apprentices, tradespersons, youth apprentices, and journeypersons accessing personal services log in through this side.

Employer/admin – employers, joint training committees, high school administrators and SYA Champions log in through this side.



Apprentice account registration

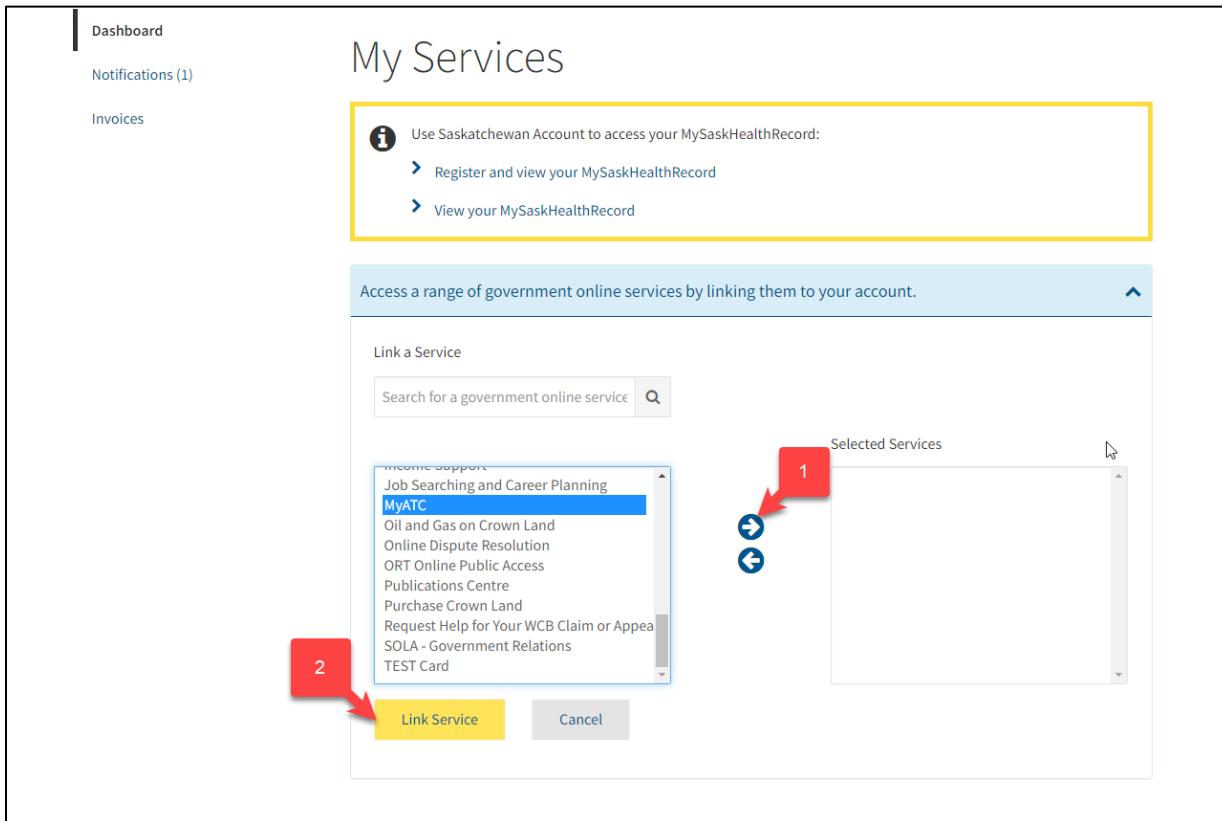
This client group is required to have a Saskatchewan Account, which is then linked to MyATC.

On the MyATC login page, if you already have a Saskatchewan Account, click Log in. If you do not have a Saskatchewan Account, click Register. For a tutorial on how to create an individual account, watch this [video](#).

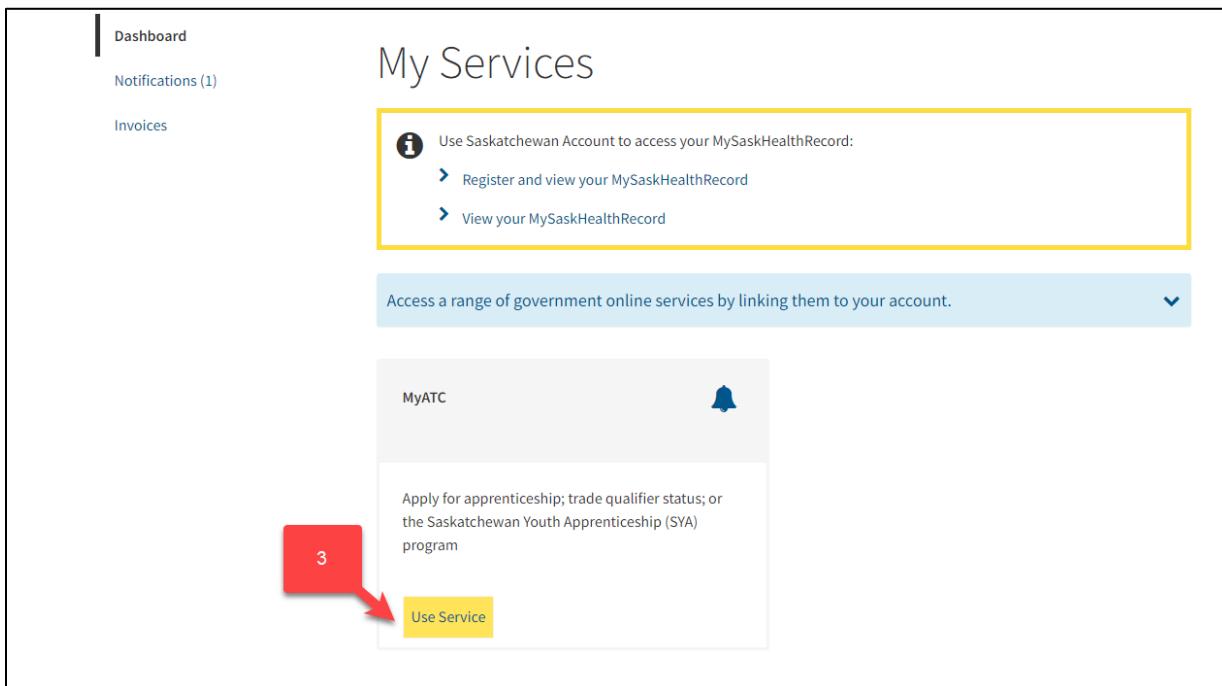
You may already have a Saskatchewan Account if you have accessed other government services such as MySaskHealthRecord, or applied for a notary public, or a hunting or fishing license.

Note: if you are creating a new Saskatchewan Account, it is advised that you use a personal email address, rather than a business /work or school email address.

Once you've logged in to your Saskatchewan Account, access My Services and link MyATC from the menu.



After linking the service, click the “use service” button.



Follow through and you will be asked a series of questions.

1. Accept Terms of Use

MyATC

Apply for apprenticeship; trade qualifier status; or the Saskatchewan Youth Apprenticeship (SYA) program
[View Service Overview](#)

Linked on: April 4, 2022

- Tasks
- Notifications
- Terms of Use

1 Accept Terms of Use

Terms of Use

Your personal information, including:

- Name;
- Address;
- Postal Code;
- Email address;
- Telephone number(s); and
- Any additional information that is reasonably required for the purposes of updating and maintaining a MyATC account

is collected by the **Saskatchewan Apprenticeship and Trade Certification Commission (SATCC)** under the authority of the *Freedom of Information and Protection of Privacy Act* s. 25 and *The Freedom of Information and Protection of Privacy Regulations*.

If you have questions or require further information about the collection, use and disclosure of personal information, you may contact the SATCC's Privacy Officer by mail at 2140 Hamilton Street, Regina, Saskatchewan S4P 2E3, or by phone Toll Free 1-877-363-0536 or by email to accessprivacysatcc@gov.sk.ca.

1. Introduction

Please read these MyATC Terms and Conditions (hereby referred to as "Terms and Conditions") carefully. They are a legal agreement between you and the Saskatchewan Apprenticeship and Trade Certification Commission (SATCC). By using MyATC, or by clicking the acceptance button, you agree to be bound by these Terms and Conditions, including all amendments made from time to time. If you do not agree to

2. Check Prerequisites. This step has three questions:

- *Have you previously registered with the SATCC as an apprentice, a tradesperson or an SYA participant?*
 - If you are a brand-new client and have never registered with the SATCC as an apprentice, tradesperson or an SYA participant, choose “no.”
 - If you were a client prior to 2022, such as an apprentice, tradesperson, journeyperson, or SYA participant choose “yes.”
 - If you have recently completed a pre-apprenticeship course through a regional college or Saskatchewan Polytechnic, choose “yes.”
 - You will be required to enter your PIN in a subsequent question which will link your information.
 - If you are unsure, please call the SATCC at 1-877-363-0536 before continuing with this step.
- *Are you accessing MyATC on behalf of a training provider, employer or secondary school?*
 - If the answer is yes, do not continue. Register for MyATC through the employer/admin side.
- *Have you received a PIN from SATCC?*
 - If you completed a pre-apprenticeship course, you would have received the PIN in an email. **If you did not receive a PIN, lost your PIN, or you are unsure, please call the SATCC at 1-877-363-0536 before continuing with this step.**

2 Check Prerequisites

Are you a current client of the Saskatchewan Apprenticeship and Trade Certification Commission:

- An apprentice
- A tradesperson
- A Saskatchewan Youth Apprenticeship (SYA) participant

If you were mailed a PIN, you must select "Yes"

Yes

No



Are you accessing MyATC on behalf of a training provider, employer or secondary school?

Yes

No

Have you received a PIN from SATCC?

Yes

No

Enter your PIN

Enter your last name as it appears on the letter containing the PIN you received from the SATCC

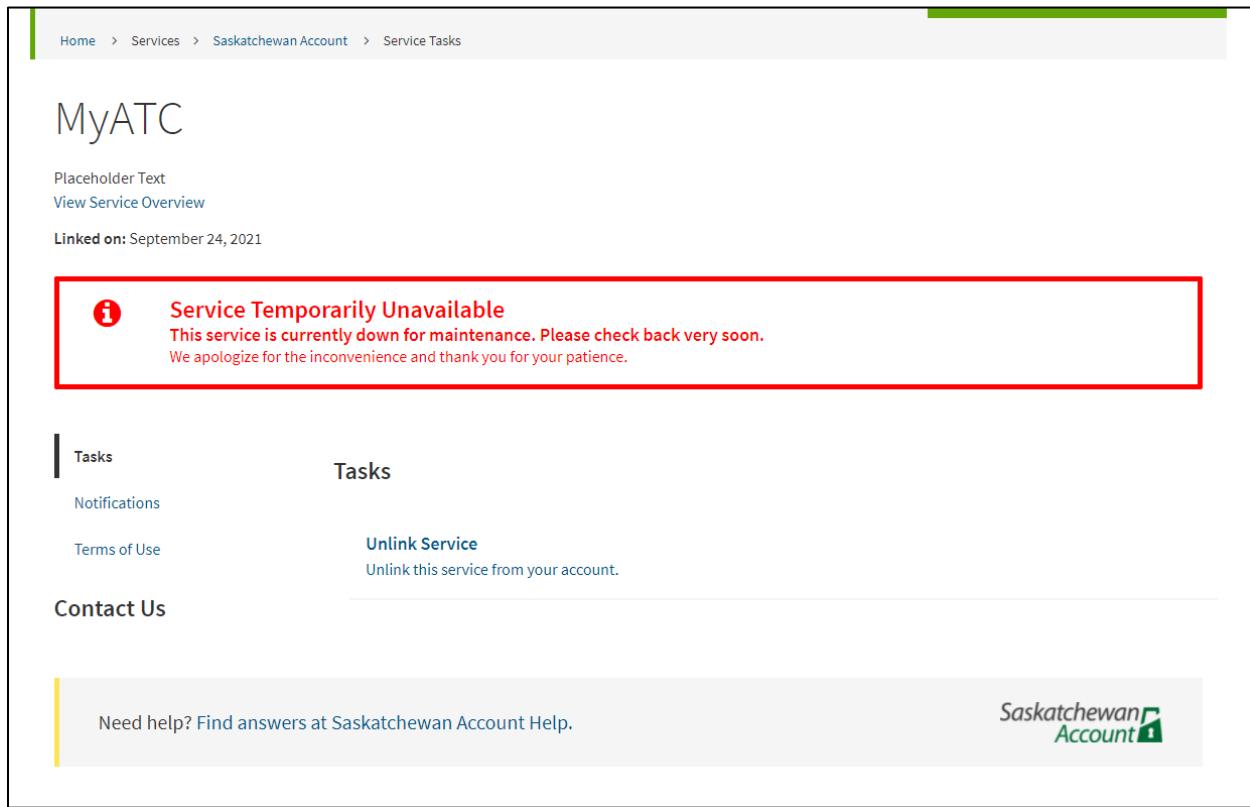
Back

Next

Troubleshooting points:

- A PIN is required to link your existing information to your Saskatchewan Account. If you have had any interaction with us in the past, we most likely have your information on file. Please call the SATCC at 1-877-363-0536 to determine two things:
 - If the SATCC has your information on file, then you require a PIN. After answering security questions, the SATCC agent can release your PIN to you.

- During the linking process, you may receive this error message:



The screenshot shows a service page for 'MyATC'. At the top, there is a navigation bar with links to 'Home', 'Services', 'Saskatchewan Account', and 'Service Tasks'. Below the navigation, the page title 'MyATC' is displayed. Underneath the title, there is placeholder text 'Placeholder Text' and a link 'View Service Overview'. A timestamp 'Linked on: September 24, 2021' is also present. A prominent red-bordered box contains an error message: 'Service Temporarily Unavailable' with the subtext 'This service is currently down for maintenance. Please check back very soon. We apologize for the inconvenience and thank you for your patience.' To the left of this message, there is a sidebar with 'Tasks' and 'Notifications' sections, and links to 'Terms of Use' and 'Contact Us'. On the right, there is a 'Tasks' section with a 'Unlink Service' button and the subtext 'Unlink this service from your account.' At the bottom of the page, there is a footer with a 'Need help? Find answers at Saskatchewan Account Help.' link and the 'Saskatchewan Account' logo.

- If you receive this message during the linking process, please send an email to SATCC@gov.sk.ca and include your name, date of birth, email address used for your Saskatchewan Account and a screen shot of error message.
- Once the problem has been resolved, you will receive an email from the SATCC with next steps.

3. Notification Settings

The screenshot shows the 'Notification Settings' step of a setup wizard. On the left, a sidebar lists 'Tasks', 'Notifications', and 'Terms of Use'. Below this is a 'Contact Us' section. The main area has a header '3 Notification Settings'. It contains a message: 'Please let us know how you like to be alerted to any notifications for this service. You can choose to receive your notifications by email, text or both. No private or sensitive information will be sent in these messages.' Below this are two toggle switches: 'By Email' (green, turned on) and 'By SMS' (white, turned off). At the bottom are 'Back' and 'Next' buttons, with 'Next' being yellow. A footer section at the bottom of the page contains a 'Unlink Service' link.

Accept Terms of Use

Check Prerequisites

3 Notification Settings

Please let us know how you like to be alerted to any notifications for this service. You can choose to receive your notifications by email, text or both. No private or sensitive information will be sent in these messages.

By Email

By SMS

Back Next

4 Start Application

[Unlink Service](#)
Unlink this service from your account.

4. Start Application will start the MyATC Service and take you to the MyATC Welcome page

The screenshot shows the 'Start Application' step of the setup wizard. The layout is identical to the previous step, with a sidebar on the left and a main form area. The main form has a header '4 Start Application'. It contains the same message and toggle switches as the previous step. At the bottom are 'Back' and 'Apply' buttons, with 'Apply' being yellow. A footer section at the bottom of the page contains a 'Unlink Service' link.

Accept Terms of Use

Check Prerequisites

Notification Settings

4 Start Application

Back Apply

[Unlink Service](#)
Unlink this service from your account.