# **MyATC SYA**

September 2025



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# **SYA Program Support - our team can help!**

- Registering students for the SYA program
- Acknowledging SYA applications on behalf of schools or students
- Updating student progress within the SYA system
- Discontinuing or cancelling SYA programs or Youth Apprenticeships
- Reinstating SYA programs or Youth Apprenticeships
- Accessing SYA certificates
- Activating or deactivating school profiles in the system
- Changing the designated SYA Champion for a school



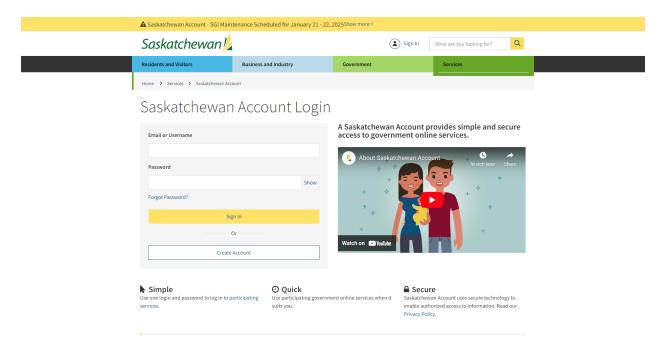
# **SYA Student: Registering for SYA**



This is the primary way SYA students should register for SYA.

### **Create or Log In to Your Saskatchewan Account:**

Your Saskatchewan Account is the same login you may already use for MySaskHealthRecord, SGI, or other provincial services. If you have one of these accounts, just sign in with your existing username and password.



### **Use Your Personal Email**

Make sure to use a personal email address that you will always have access to. This
ensures you can recover your account if needed.

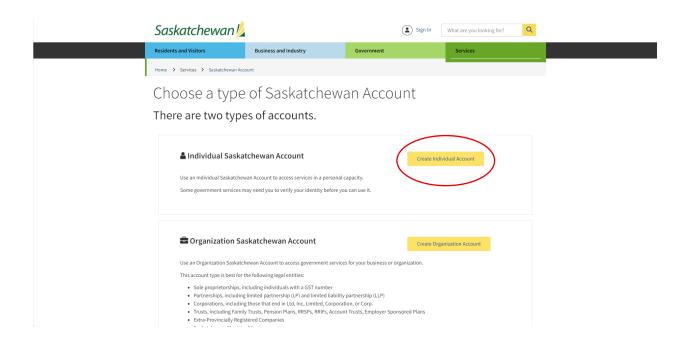
### **Start the Registration Process**

- Click "Create Account."
- Then select "Create Individual Account."



### **Email Already in Use?**

If your email isn't accepted when signing up, it means you already have a
Saskatchewan Account. (When the email box turns red during registration, that's
the system telling you your email is already registered.)
 Go back and click "Forgot Password" to reset your login credentials.

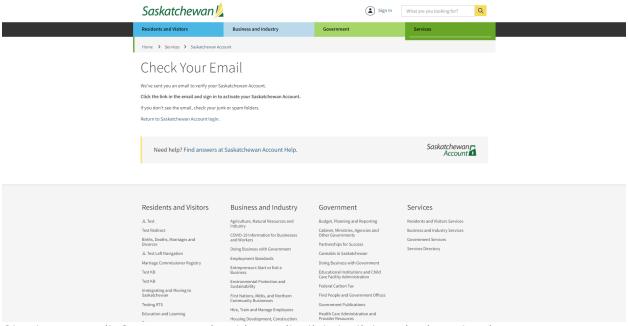


Select "Create Individual Account."

Next, register your new account information.

### Saskatchewan Support Code

- You will be asked to enter a 4-digit PIN.
- This is your Saskatchewan support code, which you choose yourself.



Check your email. Once you receive this email, click the link to sign in and activate your Saskatchewan Account.

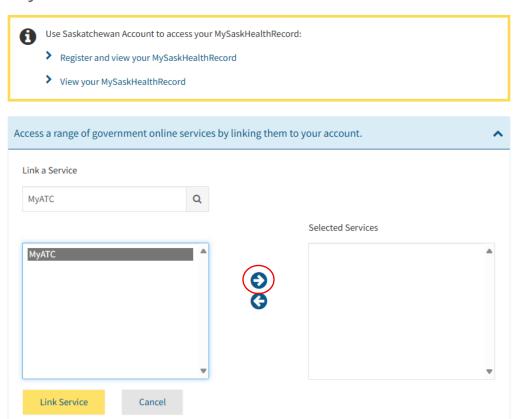


Hi SYA,
You recently created a Saskatchewan Account.
Click this link to sign in and activate your Saskatchewan Account.
If the above link is not clickable, copy and paste this link into your web browser's address bar:
https://services-uat.saskatchewan.ca/#/activate/1h92hp0ekepe00j2hrugasur5s4cn86uv796t3ekkcg3iq6sgvgr
Regards,
Government of Saskatchewan
This message including attachments was sent to systest@mailinator.com for a specific recipient. If you are not the intended recipient, any redistribution or copying of this message is prohibited. If you have received this email in error, please let us know immediately, and delete this email.

After logging in, link the MyATC Service to your Saskatchewan Account:

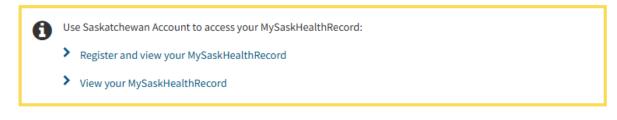
- In the search box, type "MyATC."
- From the results, select "MyATC" and click the right arrow to move it into the "Selected Services" box.
- Click "Link Service."

# My Services

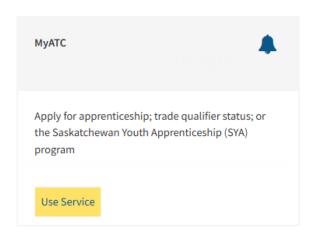


On the next screen, select "Use Service."

# My Services

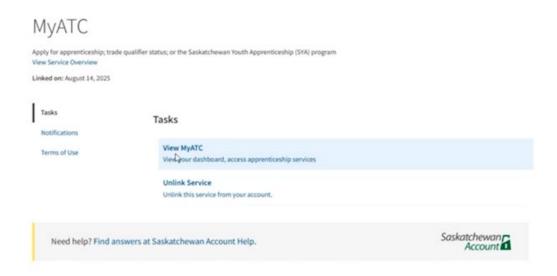


 $\label{lem:continuous} \mbox{Access a range of government online services by linking them to your account.}$ 



### Work through each step as follows:

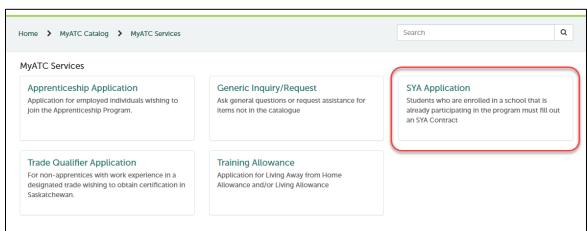
- In the "Terms of Use" section, select "I Agree."
- In the "Check Prerequisites" section, click "Next," select "No," click "Next", then "Next" again.
- In the "Notification Settings" section, you can choose to keep email notifications on or turn them off. (SMS notifications are not available at this time.) Click "Next."
- In the "Start Application" section, click "Apply."



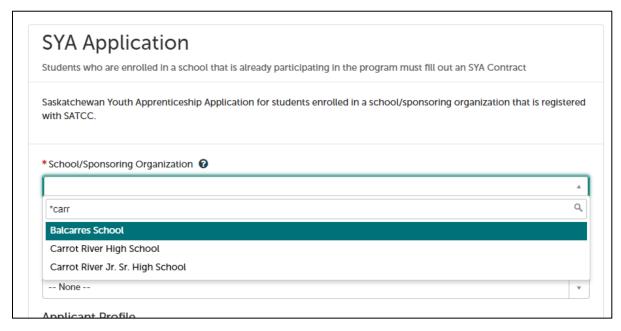
### On the next screen:

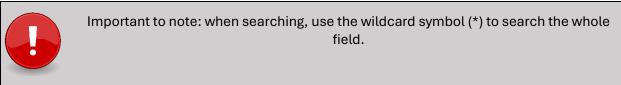
- Select "View MyATC."
- You'll be taken to the main MyATC page.
- Click on the "Browse Service Catalog" tile.
- Select the "SYA Application" tile and continue filling out the form.



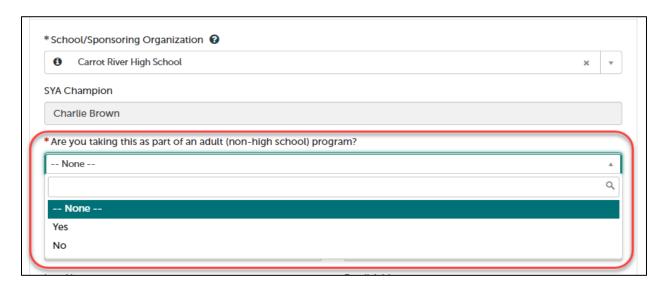


Search school name by typing or by scrolling through list.





If the student is taking SYA though a non-high school, adult program, then they should answer "yes" in the next field. All high school students should answer "no."

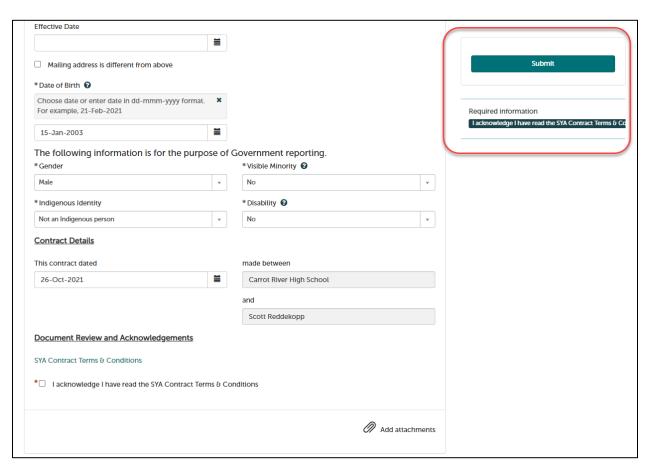




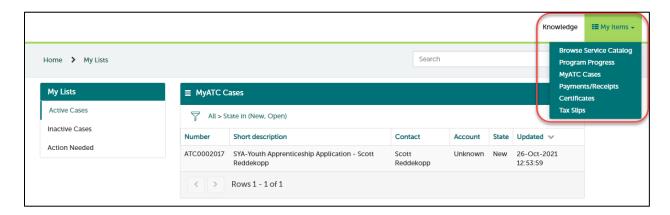
This is very important for if/when the student applies for apprenticeship. If the student answers "yes," then they will only receive the hours benefit from completing SYA and none of the financial benefits.

Fill out and verify remaining info on the form. Most of the student's information should auto-populate from their Sask Account.

Click the submit button at the top right corner. If there is any outstanding information remaining, it will be displayed below the submit button and the student won't be able to submit.



The student will be able to view their submission through the My Items drop down menu in the top menu bar.

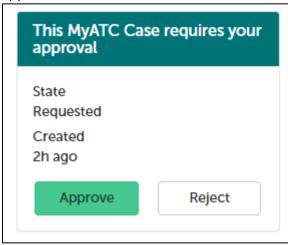


# **SYA Champion: Acknowledging Applications**

This is how to acknowledge an SYA application from a student. After an SYA application form has been submitted, the SYA Champion will receive a notification in MyATC.



The SYA Champion opens the case, reviews the information, and either accepts or rejects the application.



# **SYA Champion: Rejecting Applications**

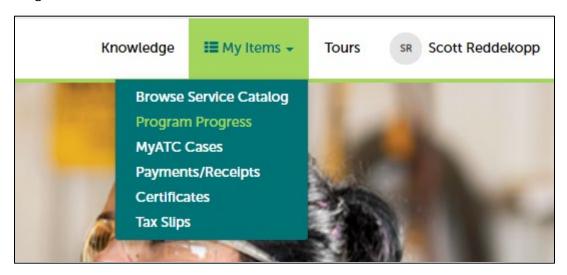
If the SYA Champion rejects the application, the application case and acknowledgement case close automatically and the student will need to submit a new SYA application. This is not a common occurrence.

# **SYA Student Changes Schools**

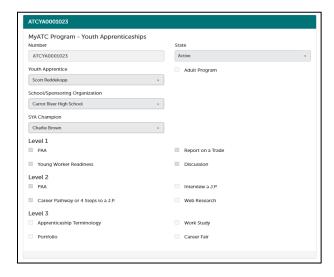
There is no transfer function on MyATC. If SATCC receives a case like this via phone call or email, the SYA Team will have to cancel the student's case at the first school and then ask the student to submit an SYA application to the second school through the browse service catalog so that the SYA champion can approve the application at the new school.

# **SYA Student: Viewing SYA Progress**

The Youth Apprentice can **view** their progress. In the My Items drop down menu, choose Program Progress.



Open the case to view progress.



Note: while this allows the Youth Apprentice to view their progress, they will not be able to **update** their progress. Refer to page **14** for instructions on the SYA Champion updating progress

# **SYA Champion: Viewing Applications & Student Progress**

### **Check Active Applications**

- Go to "My Items" → "MyATC Cases."
- Under "Active Cases," you'll see tabs labeled Active / Inactive / Action Needed.
- These tabs show applications for service (e.g., SYA Applications waiting for approval).

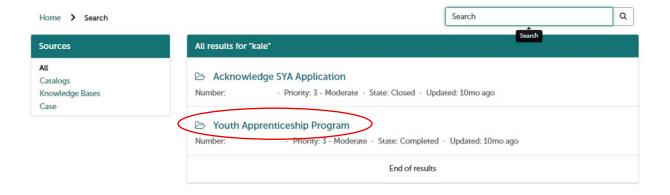
### **Check Program Progress**

- Go to "My Items" → "Program Progress."
- This section shows all students already approved for the Youth Apprenticeship Program.
- The list appears under "Program Cases."
- You can sort the list using any column header (e.g., click "State" to group students who are Active vs. Completed).
  - o If it first shows "Completed" students, click "State" again to flip the order.



### Search for a Student

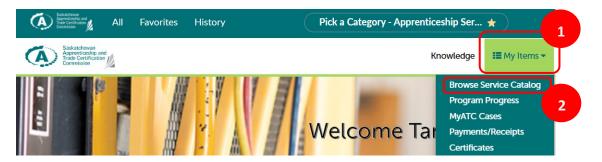
- Use the search bar under "Program Progress / Cases."
- Two results will appear:
  - o their original application; and
  - o their Youth Apprenticeship Program case.
- To view progress, select "Youth Apprenticeship Program."



# **SYA Champion: Submit SYA Progress**

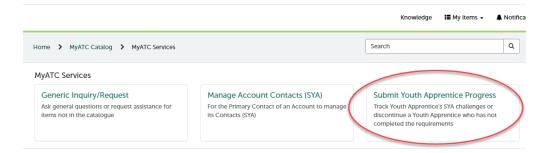
Log In (to log in click here)

- Sign in to MyATC.
- Click "My Items" (top left of the screen).
- Select "Browse Service Catalog."



### Open the Progress Page

• On the MyATC Services page, click the "Submit Youth Apprentice Progress" tile.



### **Choose Student**

- On the progress page, you will see five drop-down menus.
- From the first menu, select your school.
- A list of Youth Apprentices from that school will appear.
- Select the student you want to update.
- Then, select the corresponding SYA Case from the drop-down menu.



### **Update Challenges**

- Check the boxes for the challenges the student has completed.
- You can select one challenge, several, or all twelve.

### Level 1

### Options

- PAA
- Young Worker Readiness
- Report on a Trade
- Discussion

### Set Completion Date

- Once all twelve challenges are marked complete, you can enter a completion date.
- The five-year redemption period begins from this date.
- Typically, this date is set as June 30th of the student's graduation year.



Click the "Submit" button. The Youth Apprentice's progress will be updated automatically.



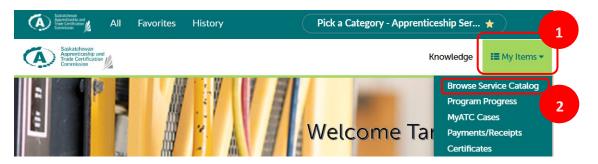


If all challenges are checked off as completed, the Youth Apprentice's status will automatically be changed to complete, and the completion certificate will be generated and available in MyATC.

# **SYA Champion: Discontinue SYA Program Case**

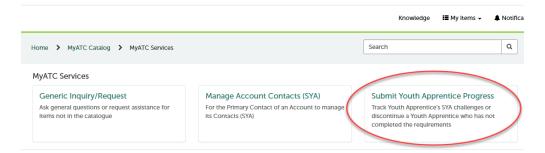
Log In (to log in click <u>here</u>)

- Sign in to MyATC.
- Click "My Items" (top left of the screen).
- Select "Browse Service Catalog."



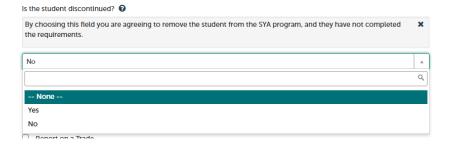
### **Open the Progress Page**

• On the MyATC Services page, click the "Submit Youth Apprentice Progress" tile.



### **Choose Student**

- On the progress page, you will see five drop-down menus.
- From the first menu, select your school.
- A list of Youth Apprentices from that school will appear.
- Select the student you want to update.
- Then, select the corresponding SYA Case from the drop-down menu.
- Under "Is the student being discontinued?", select "Yes" if the student is not completing the program and you want to remove them from the Youth Apprenticeship Program.
- If you choose "Yes," all challenge checkboxes will disappear.
- You can then simply click "Submit" to finalize.



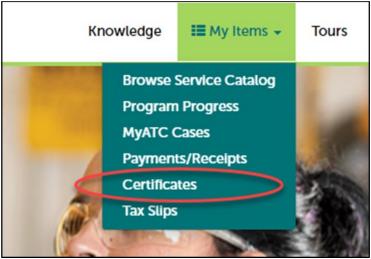
# **SYA Champion: Accessing SYA Completion Certificates**

### Who can access certificates?

- SYA Champions and Youth Apprentices can both view and print SYA completion certificates.
- Certificates are automatically generated once the SYA Champion marks the Youth Apprenticeship Program case as complete.

### Log In

- Sign in to MyATC.
- From the top menu, click "My Items" and select "Certificates."



### **Find the Student**

- A list will appear showing all students from your school who have completed SYA.
- Click on the number beside the student's name.



### **Open the Certificate**

- A box will appear with certificate details, including issue date and expiry date.
- Under the Attachments section, download the PDF certificate.

### **Print**

• Open the PDF and print the certificate as needed.

# **SYA Student: Accessing SYA Completion Certificates**

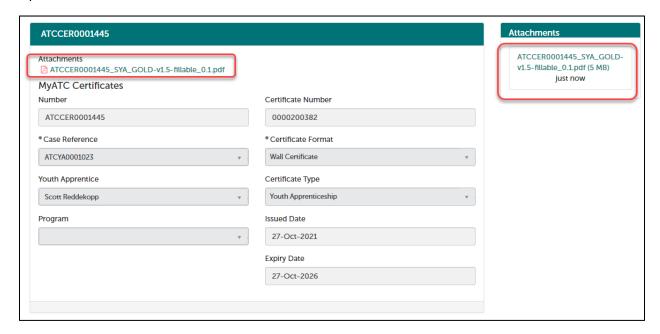
Once the SYA Program case is marked complete in MyATC and the certificate is generated, Youth Apprentices can log in to MyATC to access their own certificate.

Log In (to log in click here)

- Sign in to MyATC.
- From the top menu, click "My Items" and select "Certificates."



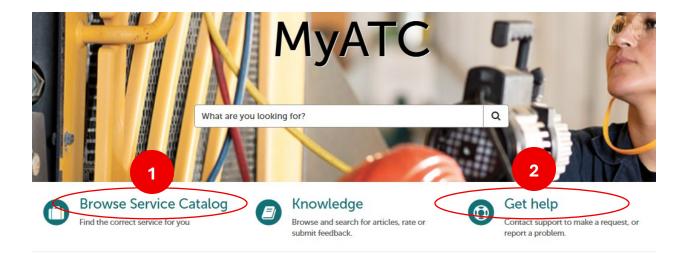
Open the case and then download the certificate file.



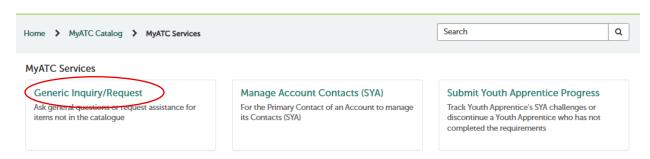
# **SYA Champion: Submitting Generic Inquiries**

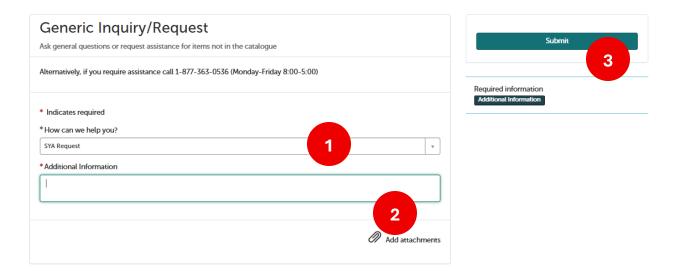
SYA Champions can contact the SYA Team in two ways:

- 1. Go to "Browse Service Catalog" → "Generic Inquiry/Request."
- 2. Select "Get Help" in the portal



When you click "Browse Service Catalog" you should see this screen. Click on "Generic Inquiry/Request"





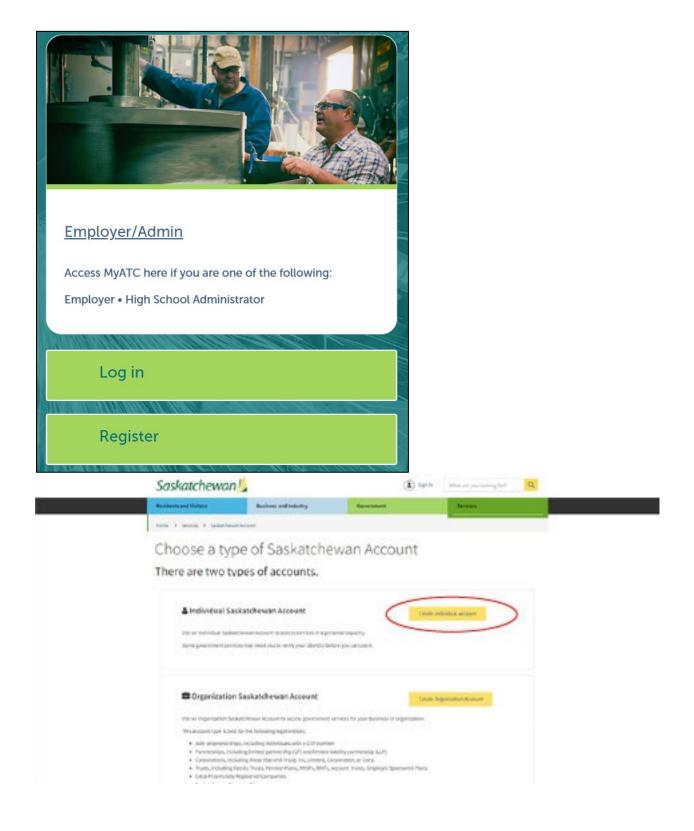
### Steps:

- 1. In the dropdown menu, choose "SYA Request" or "Submit SYA Activity Report."
- 2. Enter the details in the "Additional Information" section.
- 3. Click "Submit."

Your request will be sent directly to the SYA Team.

# **SYA Champion: Register as a Primary SYA Contact**

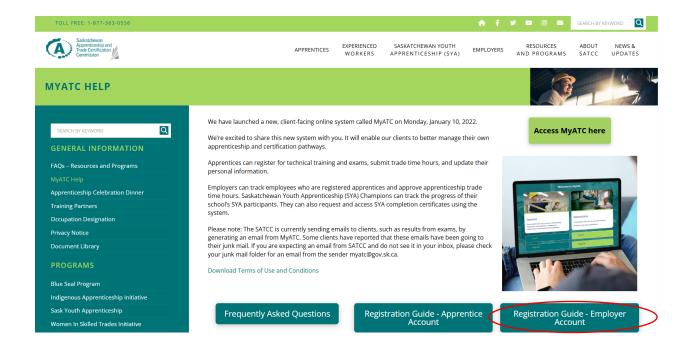
The SYA Champion will register through the Employer/Admin option on the login page.



It will ask for a Registration Code. The code will be provided by the SYA Coordinator via email.

A Guide to Registering for MyATC – Employer/Admin go to <a href="https://saskapprenticeship.ca/myatc/">https://saskapprenticeship.ca/myatc/</a>

 Click Registration Guide and Employer Account to open the guide to registering employer/admin



# **SYA Champion: Register as a Secondary SYA Contact**

Register same as above. If there is already a Primary Contact for the school, this SYA Champion will automatically be listed as a secondary contact.

	Primary Contact	Secondary Contact
Approve SYA applications	X	
View students who are registered to the school	X	X
View students' information	Х	Х
View students' progress	Х	Х
Approve Secondary Contacts or new SYA Champions	Х	

# **SYA Champion: Change the Champion through Self-Serve**

### With MyATC, the primary contact of an account can:

- View, manage, and edit contacts on the account.
- · Remove contacts.
- Change the primary contact.

### **How to Access Account Contacts**

- Log in to your MyATC account.
- Click "Browse Service Catalog."
- On the MyATC Services page, select "Manage Account Contacts."









### MyATC Services

### Generic Inquiry/Request

Ask general questions or request assistance for items not in the catalogue

### Manage Account Contacts

For the Primary Contact of an Account to manage its Contacts

### Trade Qualifier Application

For non-apprentices with work experience in a designated trade wishing to obtain certification in Saskatchewan.

### **Update Ratio**

Submit a list of employees who are Journeypersons or persons working in the trade for greater than 6 years

### Verify Work Performed

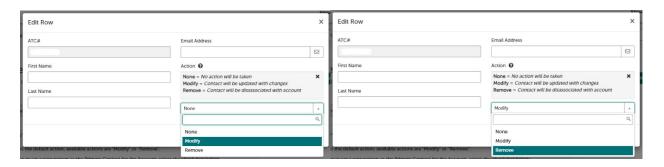
Document only the time spent actually working as an Apprentice in the trade, using the tools of the trade.

### **Edit or Remove a Contact**

- On the Manage Account Contacts page, your business name and employer contacts will auto-populate.
- Find the contact you want to update and click the blue pencil "edit row" icon in the Actions column.

# Actions ATC# First Name Last Name Email Address Action

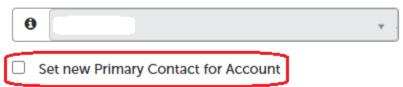
- A pop-up box will appear with that contact's information:
  - To edit: Update the first name, last name, or email address. In the drop-down menu, select "Modify," then click Save.
  - o To remove: In the drop-down menu, select "Remove," then click Save.



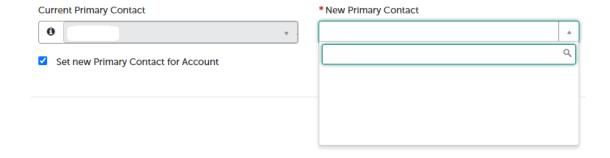
### **Change the Primary Contact**

• At the bottom of the page, click "Set a new Primary Contact for Account."

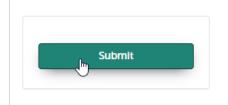
### **Current Primary Contact**



- A field labeled "New Primary Contact" will appear.
- From the drop-down list, select the contact you want to assign as the new primary.



• Click "Submit" to save your changes.





The new SYA Champion needs to register first before this can be done.

# **SYA Champion: SYA Industry Scholarship Nominations**

The external nomination process for the SYA Industry Scholarship remains the same.

- Nomination forms are sent directly to schools.
- Schools are responsible for completing and submitting the forms according to the instructions provided.
- Please refer to the information provided on the official webpage for full details about eligibility, timelines, and submission requirements <a href="here.">here.</a>